

DataTrace General Warranty

Unless otherwise specified, Mesa Laboratories, Inc. provides a warranty on all DataTrace® hardware for a period of (1) year from the date of purchase. This warranty extends to all service, repairs and recalibration necessary to ensure the logger maintains good, working order and meets all specified calibration specifications.

This warranty is not applicable to, and is void and of no force and effect with respect to defects or damage resulting from (i) Customer's use of the Products other than in their normal and customary manner; (ii) misuse, abuse, accident or neglect of or to the Products; (iii) normal wear and tear; (iv) modification or alteration of the Products; and (v) any Force Majeure event. If a failure is returned for warranty claim, and the failure is not found, the logger will be serviced at the standard rate.

Mesa Laboratories, Inc. has tested all loggers using specific batteries as designated on the logger etching. Mesa Labs cannot guarantee the performance of the logger when using batteries that are not approved. Using unapproved batteries will also invalidate the logger's ATEX rating and if it is determined that a non-Mesa approved battery caused damage to a logger, the warranty will be void.

DataTrace General Calibration & Service Warranty

Mesa Laboratories, Inc. provides a warranty on our NIST traceable calibration services in addition to our (12) month hardware warranty on new products. Note that factory calibration warranty can vary depending on type of Logger and whether the subject Logger is a new build or a Logger being returned for service.

- All NEW Temperature and Pressure Loggers and the Temperature component of Humidity Loggers are warranted to hold specification for (12) months from date of original shipment.
- All SERVICED Temperature and Pressure Loggers and the Temperature component of Humidity Loggers are warranted to hold specification for (6) months.
- All NEW and SERVICED Humidity Loggers are warranted to hold the Humidity component specification for (3) months.
- The cost of calibration covers all necessary repairs, unless the logger is determined to be unsalvageable. If any damage present, to include corrosion, is determined to have been caused in the field, AND if the value of repairing the damage is worth more than 50% of the cost of building a new logger, it will be deemed unsalvageable. However, in the case of damage caused by intrinsic logger failure, all necessary repairs will be covered in the standard service cost.

Field calibration of the humidity sensor is possible on all Humidity Loggers. The Calibration Utility is built into the DataTrace Pro software program and the instructions for this function are available in the help section under "How to Calibrate Loggers or Monitors".